# 1 dependence

















Founded in 1975, Mystic Valley Elder Services is a non-profit agency that provides essential home- and community-based care and resources to more than 20,000 older adults, adults living with disabilities, and caregivers annually living in 11 communities north of Boston and beyond. Services include coordination of home care support, transportation, Meals on Wheels, and information and advice.





## **OUR CORE VALUES**

- Empowering people by providing quality choices
- Offering professional, compassionate care
- Encouraging excellence and innovation
- Recruiting, supporting, and retaining the best staff and volunteers
- Embracing diversity and inclusion

- Fostering collaborations with consumers, professionals, and organizations
- Expecting individual responsibility within a team environment

## **OUR MISSION**

Mystic Valley Elder Services' mission is to support the right of older adults and adults living with disabilities to live independently with dignity in a setting of their choice by providing them and caregivers with information, advice and access to quality services and resources.

WE ARE GRATEFUL FOR THE CONTINUED SUPPORT FROM OUR COMMUNITIES WE SERVE:



READING REVERE **STONEHAM WAKEFIELD** WINTHROP



The past several months have been unlike any we have ever seen. The Coronavirus COVID-19 pandemic has changed the way we live and go about our daily lives. For all of us at Mystic Valley Elder Services (MVES), we not only accepted the challenge of delivering

care and services in a safe and effective manner, we have taken unprecedented measures to remain the go-to resource for quality home- and community-based services that older adults, adults living with disabilities, and their caregivers have relied upon for the past 45 years. We have and continue to adapt our care and service delivery systems to meet consumer needs in the ever-evolving public health emergency affecting our communities. MVES has taken proactive measures with our programs to ensure the safety and wellbeing of the 20,000 individuals we serve on an annual basis.

Meals on Wheels have continued to operate, with MVES staff delivering more than 3,000 daily meals. Care managers, protective services staff, nurses, and clinical counselors continue to connect with consumers by telephone and on a limited face to face basis to assess risk, provide care advice, reassurance and support. In person visits continue when it's advisable while using social distancing and protective measures to keep everyone involved as safe as possible. Our caregiver support groups and Healthy Aging Programs have gone virtual to continue working with our communities even if we cannot meet face-to-face. Yet, as we set course through these ambiguous times, we have a cause for celebration. Mystic Valley Elder Services celebrates its 45th anniversary this year! Over the past four and a half decades, MVES has connected tens of thousands of individuals to critical services and resources that promote health, wellbeing, and independent living with dignity at home. We can celebrate MVES' proven track record of accomplishments due to your support!

Since opening our doors 45 years ago, we've experienced tremendous growth as an agency, growing the number of communities served and expanding the range and scope of care and services. With your help, MVES has established a strong reputation as an agency that continuously provides innovative, high-quality and person-centered care and services to our consumers.

Looking ahead, our future is promising. MVES will grow not for the sake of growing, but to provide extended opportunities to our consumers, volunteers and our employees. Despite the pandemic's unpleasantness, we are confident that we will continue to be responsive, provide excellent customer service and be good stewards of your generous contributions for those who reach out seeking assistance.

You have been an incredible part of our success over the past 45 years, and we know that even in uncertain times, we can count on you. Our highest priority is the safety and well-being of our staff, volunteers, and members of the communities we serve. We are here for you, your family, friends and neighbors now and in the future. Thank you for your care, concern and compassion. Stay safe and be well.

Sincerely,



KATHLEEN BEAULIEU

PRESIDENT, BOARD OF DIRECTORS

DANIEL J. O'LEARY

CHIEF EXECUTIVE OFFICER



## **DESPITE COVID-19 MVES CONTINUES TO**

## Serve Dur Communities

## WITH THE ASSISTANCE OF YOUR DONATIONS

It is true that the current health issues have created many challenges in our lives and communities over the past several months. These have been difficult days for vulnerable older adults and adults living with disabilities and there is no doubt that the COVID-19 pandemic has changed the way we live, and it will continue to do so. But despite the challenges of the pandemic, the staff and volunteers at Mystic Valley Elder Services (MVES) creatively and effectively continue to serve our consumers thanks to the generosity of many loyal supporters.

MVES has received donations and grants from many organizations and individuals to help support people in need during these unsettling times. These donations and grants focus on the basic needs of older adults and adults living with disabilities and mobilize resources for both emergency assistance as well as those things that improve the quality of life for residents of our 11 communities impacted by the COVID-19 pandemic. Shortly after the emergence of the pandemic, MVES established a COVID-19 Pandemic Emergency Response Fund so MVES consumers could receive critical assistance such as food, personal care and other essential items on either a short-term or one-time basis. Through the generosity to the COVID-19 Pandemic Emergency Response Fund from corporations and individuals, the fund continues to cover the costs of urgently needed, unbudgeted expenses, including the surge in demand for home-delivered meals and added costs of preparation and delivery, funds for groceries and assistance with grocery shopping and delivery, and Personal Protective Equipment (PPE) including masks, gloves, and hand sanitizers. More than \$135,000 has been raised through the COVID-19 Pandemic Emergency Response Fund.

Because of your financial support, the Community Programs Department launched in early summer a Social Engagement Program to help improve the health and well-being of isolated older adults in the community by providing meaningful social connection—whether it be through regular visits (when it is safe to do so), telephone calls, or email. Volunteers are paired with consumers who are participants in MVES' home care program.

So many of you responded to our appeals for support for essential, underfunded programs throughout the year. Your generosity helps sustain our Money Management Program and Mobile Mental Health Program. At this time, both programs are operating either virtually or telephonically with the exception of those consumers who need direct assistance with their finances. The Money Management Program is one of the largest volunteer programs of its kind in Massachusetts that assists older adults with their financial management. The Mobile Mental Health Program provides outreach, in-home care coordination and services, and in-home therapeutic treatment to older adults and adults living with disabilities who are experiencing mental health problems. Both programs do not receive sufficient State and Federal funding so we rely on donations from you to keep them operational, especially during these unprecedented times.

Throughout the past year, MVES held events in which so many of you attended and supported through donations and sponsorship. Among the events was a fundraiser hosted by John Preotle of Preotle, Lane & Associates held at The Porch, a new dynamic Medford restaurant, which raised more than \$5,000. The 11th rendition of Bellyful of Laughs took place in January to a sold out crowd that raised more than \$44,000, and the long running Spring for Independence theater show slated for the Greater Boston Stage Company in Stoneham raised \$146,000 even though it was unfortunately canceled due to the pandemic. All proceeds from these successful events helped sustain programs that benefit older adults and adults with disabilities.

"How can I help?" was a continuous question MVES was asked. Volunteers, public officials, staff, Councils on Aging and other health care partners came together and donated their time and money providing needed services to our community members, whether it was contributing their time to help deliver 10,000 emergency frozen meals or providing financial assistance to MVES to purchase PPE. We literally could not do what we do without your support and active involvement.

Now, more than ever, you are essential in helping us sustain vital services. With your support, we are able to expand our impact to further serve the needs of those who require us most.



"Peggy" is an 89-year-old deaf woman who lives alone. She is very afraid to go grocery shopping especially during the pandemic but needs specific grocery items. Peggy reached out to MVES who worked with her to gather her grocery list through the TTY (Teletype) machine, a text-based telecommunications equipment used by the hearing impaired. She was given a \$100 donated grocery gift card to help her with the cost of her groceries. MVES provided her a grocery shopper who went and got the items she needed. According to Peggy, she was used to doing the shopping herself so it was quite a time consuming process this time.

"I know it isn't easy for people to help me with my hearing impairment, but the grocery shopper was so patient with me and he made the grocery shopping and delivery process easy for me."

She was so appreciative of the assistance with grocery shopping that Peggy ended up returning the gift card to MVES for use by another older adult and insisted on paying for her own groceries. To date, MVES has coordinated grocery shopping for Peggy three times. She has expressed that her experience with the shopping service was "positive and has worked well for me."

## Independence Fund

OFFERS ASSISTANCE TO YOUR NEIGHBORS IN NEED WHEN THERE IS NOWHERE ELSE TO TURN

There are times when older adults need something urgently. Imagine losing your heat at 2:00 a.m. on a cold winter's night due to your oil tank running out of fuel and you cannot afford to refill it. Unfortunately, this happens more than you know to older adults living right in your own neighborhood. Most seniors these days are living on limited incomes from sources like Social Security benefits, a small pension or maybe some other forms of government assistance. Finding affordable products and services is crucial. Resources exist, but many are difficult to find, you may not qualify, they may be confusing to apply for, or they simply don't meet the need.

Sometimes an older adult's ability to maintain independence is jeopardized when an urgent need arises that is not covered by a basic care plan and cannot be privately paid for on a limited income. So where can these people turn when there is no other payment source?

## MYSTIC VALLEY ELDER SERVICES ELDER INDEPENDENCE FUND

The Elder Independence Fund was created 21 years ago by Mystic Valley Elder Services (MVES) to support low-income older adults to help pay for an urgently needed item or service that helps the individual remain independent. By drawing upon the resources of the Elder Independence Fund, MVES can provide clothing, a pair of eyeglasses, a hearing aide, a new mattress, an air conditioner, or moving expenses—it does not matter whether it is for health reasons or necessities of life.







Care managers, nurses and other staff at MVES can request goods or services for a person in need with nowhere else to turn. They know that they can make a difference by submitting a request to the Elder Independence Fund Review Committee who in turn review the application (within hours if the need is urgent) and vote whether to approve funding. The committee is comprised of a cross section of staff who have financial, care management, health care, administrative, and fund development backgrounds. The members want to make sure that all other funding sources have been explored and the request is going to make a positive difference in the life of the applicant.

Nearly 220 individuals were assisted with urgently needed goods and services over the past year through your generosity and the generosity of people and organizations like you. Unfortunately, we aren't able to grant every request due to limited funds and therefore must deny funding for some elders in need. Each year MVES must replenish this important cash resource so that we can sustain, and ultimately increase the capacity of the Elder Independence Fund. The fund relies completely on donations. This is why your support is so important.

With the donations and funding from generous individuals like you, maybe this year we will not have to deny funding for needy older adults. A granddad will be able to purchase the hearing aid that he so desperately needed to hear his grandkids over the phone, or a woman suffering from Asthma can now move to a smoke-free apartment building with her moving expenses paid for. In order to continue this vital resource and appropriately respond to our community needs, MVES looks to you to provide essential support toward the Elder Independence Fund.

Fifty-nine year old Joan suffers from neuropathy in her feet, a chronic, progressive nerve disease that can cause weakness, numbness and pain. She informed her MVES options counselor that her neuropathy had gotten worse, and along with needing a whole shoulder replacement and suffering from Crohn's disease, a lift chair would be beneficial for her. The lift chair would make it easier for Joan to transfer herself from a sitting to standing position in her living room. Unfortunately, Joan couldn't afford the chair on her own and "had nowhere to turn as I had gone all routes."

Fortunately, her options counselor applied for funding of the lift chair through the Elder Independence Fund and was able to grant Joan her wish. Her mobility and quality of life has improved ever since.

"Before I got the lift chair, it was very difficult and painful to push myself up from a sitting position from a chair or the couch," explained Joan. "Now it is easier and less painful when I get off my couch. I am so grateful to Mystic Valley for helping me out."







PROVIDING IN-HOME SUPPORT AND RESOURCES TO OLDER ADULTS

## Mobile Mental Health

When it comes to the mental health of older adults, the bottom line is this: It must be recognized and treated with the same urgency as physical health, according to Centers for Disease Control and Prevention (CDC). Mystic Valley Elder Services (MVES) wholeheartedly agrees with that recommendation and provide services to support the mental and behavioral health of our consumers.

Rates of depression and stress have increased among the general population since the COVID-19 pandemic began. According to a poll conducted during the pandemic by the Kaiser Family Foundation, there has been an increase in the share of older adults (age 65 and up) reporting negative mental health impacts due to worry and stress from the coronavirus. In March 2020, 27 percent of older adults reported being depressed and stressed compared to 47 percent in July 2020. Social distancing, among other safety measures, have limited their interactions with caregivers and loved ones, which can lead to increased feelings of loneliness and anxiety, in addition to general feelings of uncertainty and fear due to the pandemic.

Even prior to the pandemic, there was a growing need for community-based adult mental health services and MVES plays an important role supporting people with mental health conditions to successfully remain in a community setting. Among the range of home- and community-based services available to older adults enrolled in the state home care program is a unique service offered by MVES for people experiencing mental or behavioral health issues who find it hard to leave their homes to get treatment.

Through the Mobile Mental Health Program, clinical caseworkers provide outreach to consumers to assess for and discuss additional supports and resources. Due to COVID-19, sessions are conducted over the phone or by other electronic devices if the consumer has the technology available. Specific services and interventions provided include clinical care coordination and linkages to community resources, in home mental health therapy, in home medication evaluation and psychopharmacology, and other supports as needed to older adults who need direct intervention in their homes due to mental health challenges.



Older adults have access to mental health care through the program providing direct care including diagnosis, prescription medication, and therapy; addressing challenges such as hoarding, depression, anxiety; adjustment to loss, substance abuse, and other psychiatric symptoms; and improving elders' quality of life and emotional well-being. The clinical caseworkers, with the consumer's permission, also refer the consumer to mental health agencies for intensive therapy. The program's objective is to improve the overall mental health and emotional well-being of older adults and increase access to mental health care.

The Mobile Mental Health Program is largely made possible by private support. Seventy percent of the approximate 350 individuals involved in the program are served through generously donated community fundraising dollars from local donors to Mystic Valley Elder Services.

Good mental health is essential if an individual is to age well and avoid the effects of depression, anxiety, and other forms of mental illness. The mental health of older Americans impacts overall physical and emotional health, and the ability to engage in life. With your continued generosity, the Mobile Mental Health Program's home-based assistance will ensure that older adults can continue to live safely, and with dignity, at home for as long as possible while receiving the mental health care they deserve.



For all her life, 65-year-old Annie considered her close. If she did not see her mom every day, they spoke on the phone. Annie said going out to eat or go shopping with her mom was something to

Unfortunately, Annie's mom took a turn for the worse. She had to reside in a nursing home and soon after was diagnosed with cancer. She was then admitted to the hospital. Her health began to decline and she received Hospice services in the nursing home. Annie recalls that when she was in the hospital and her and her mother were enjoying ice cream, she could see her beautiful smile as she ate the ice cream, despite her pain and weakness. Annie said to her: "We are a team Mom, and we will never be apart as we will always have each other; you in me and me in you, forevmoving in to the nursing home.

Annie was referred to the Mobile Mental Health Program back when her mother was ill but it was the loss of her mother that triggered overwhelming grief in her. In addition, she presented with anxiety and depression. Even with a large family, Annie felt isolated and alone and COVID-19 further limited her ability to get together with others for support and social engagement. When she did go out by herself, not having her mom with her caused great anxiety and bouts of depression. She needed her mobile mental health clinical caseworker to help her cope with her ongoing emotional pain and ability to adjust

## ineline

We believe that Mystic Valley Elder Services has helped enable tens of thousands of older adults and adults living with disabilities residing in our 11 communities to safely live independently and with dignity over the past



## 1965

Malden Mayor Walter Kelliher collaborates with the mayors of Medford and Everett to co-found Malden Action. which administers new federal funds dedicated to transportation and nutrition services for older adults.

The same year, the U.S. Congress enacts the Older Americans Act, tasking each state with designating local non-profits to administer new funds for senior services.

## 1983

Mystic Valley Elder Home Care changes its name to Mystic Valley Elder Services to more accurately reflect the agency's expanded scope of services.





## 1977

Mystic Valley Elder Home Care (MVEHC) grows rapidly, expanding to eight cities and towns. Mystic Valley Elder Home Care opens a northern satellite office at the Stoneham Council on Aging. Mystic Valley Elder Home Care is designated as a federal Area Agency on Aging (AAA).

The state's new Department of Elder Affairs begins developing a network of non-profit, community based home care agencies to serve all of the Commonwealth's 351 cities and towns. Mystic Valley Elder Home Care, Inc. is created and works in partnership with Middlesex Community Services (formerly Malden Action) to provide a range of state funded home and community based services.







An in-home companion Respite Care Program is created offering relief from the day-to-day stress of caring for a loved one at home.

## 1986

Protective Services expands to include serving people who are self-neglecting their care along with investigating and resolving issues of physical, emotional, and financial abuse accusations of elders.



## 1991

Mystic Valley Elder Services moves to its present location at 300 Commercial Street, Malden to accommodate its continued growth. A Money Management Program is initiated with support from the American Association of Retired Persons (AARP).

## 2006

MVES develops a Mobile Mental Health program to provide access to counseling, therapy and support at home for people dealing with the impact of mental health issues.



## 2013

MVES and Somerville-Cambridge Elder Services are awarded a 5 year federal grant in partnership with Melrose Wakefield Health Care and Cambridge Health Alliance to help reduce hospital readmissions by providing more effective seamless care from hospital to home.

## 2015

During its 40th year anniversary, MVES merges with Chelsea Revere Winthrop Elder Services and now serves 11 communities from Winthrop north to North Reading. Over 70,000 people 60 years of age and over live in the region.

## 1997

Mystic Valley Elder Services is designated as an Aging Services Access Point (ASAP).

## 1993

Mystic Valley Elder Services offers the **Enhanced Options Community Program** (ECOP) designed to provide a level of services for people who otherwise would need the care and services provided in a nursing home environment. The agency is awarded a grant to be the regional lead agency to develop a Serving Health Information Needs of Elders (SHINE) program for health benefits advice for older adults.





2020

The worldwide pandemic of COVID-19 has changed the way we live and work and it has been particularly devastating to high risk older adults and others with compromised immune systems. MVES quickly and effectively changed the way we operate to ensure that care and services were and are provided safely in consumers' homes. More than 20,000 older adults, adults living with disabilities and caregivers will be served by Mystic Valley Elder Services this year.

## Financials

## **ASSETS**

Total Assets	\$24,598,970	
Other Assets	\$224,553	
Fixed Assets	\$961,984	
Accounts Receivable	\$13,237,457	
Cash	\$10,174,976	

## **LIABILITIES & NET ASSETS**

<b>Total Liabilities &amp; Net Asset</b>	\$24,598,970	
Net Assets with Donor Restrictions	\$290,938	
Net Assets without Donor Restrictions	\$10,389,632	
Current Liabilities	\$13,918,400	

## **REVENUE**

	PROGRAM SERVICES	ADMINISTRATION	FUNDRAISING	TOTAL
FEDERAL & STATE FUNDING	\$64,690,762	\$0	\$O	\$64,690,762
CONSUMER COST SHARING	\$1,183,721	\$0	\$0	\$1,183,721
CONTRIBUTIONS & GRANTS	\$549,843	\$0	\$320,653	\$870,497
OTHER INCOME	\$12,110,449	\$0	\$O	\$12,110,449
INVESTMENT INCOME	\$0	\$5,196	\$302,972	\$308,168
TOTAL REVENUE	\$78,534,775	\$5,196	\$623,625	\$79,163,597

## **JULY 1, 2019 TO JUNE 30, 2020**

## Ninety-five percent of our funds go directly to our services and programs to help individuals.

**HOW WE USE OUR FUNDS** 





## 95% 5%

## **EXPENSES**

## **JULY 1, 2019 TO JUNE 30, 2020**

	PROGRAM SERVICES	ADMINISTRATION	FUNDRAISING	TOTAL
CLIENT SERVICE EXPENDITURES	\$57,160,653	\$0	\$0	\$57,160,653
EMPLOYEE COMPENSATION	\$16,444,353	\$1,779,831	\$226,331	\$18,450,515
OTHER COSTS	\$2,119,125	\$582,108	\$50,979	\$2,752,212
TOTAL EXPENSES	\$75,724,131	\$2,361,939	\$277,310	\$78,363,380
NET SURPLUS (DEFICIT)	\$2,810,644	(\$2,356,743)	\$346,315	\$800,217

## LEGACY GIVING

## JOAN M. MCDONOUGH'S VIBRANT LIFE LEADS TO A LEGACY OF SUPPORT FOR OLDER ADULTS

Joan M. McDonough was raised in Malden and attended Girls Catholic High School. While she spent most of her adult life as a Nahant resident, when she died at age 89, she designated in her will that a portion of her assets be given to charity as decided by her heirs. One of Joan's cousins, Gus Fish, who also grew up in Malden, says, "Local charities were important to us as a family, and we also felt that a priority of Joan's would have been to help the needy and especially the elderly."

"Joan was very independent, set on living to 100. Had she not suffered a fatal fall, I think she would still be with us," says Gus. "Joan was a very vibrant person who was doing everything she could do to stay healthy. She was a caregiver to several of her friends, even driving them to doctor's appointments. At 89 years old, she was young in her mind," reminisces Gus. "Joan had an impressive career as a banker, ending her 55-year career with a final role at Bank of America. Her success enabled her to build an estate that would later help many individuals and causes.

"Our family believes it was a good decision to include Mystic Valley Elder Services as one of the recipients of Joan's charitable donations because the funds will aid in supporting this organization that helps many people in the local communities," concludes Gus. He also points out that his sister, a Mystic Valley Elder Services (MVES) Money Management Program volunteer, assisted the family in learning more about the critical mission of MVES in the community.

Through generosity of The Joan M. McDonough Trust, MVES will continue to help people in need in the communities of Chelsea, Everett, Malden, Medford, Melrose, North Reading, Reading, Revere, Stoneham, Wakefield, and Winthrop. We are extremely honored that the family of Joan M. McDonough recognizes our ability to use these funds wisely for unfunded and underfunded programs and services including the food and nutritional needs of older adults.





Ready to speak with your estate attorney and name Mystic Valley Elder Services in your will? Let us help. Call the Development Office at 781-388-4802.

## EMBRACING WENT OF THE PROPERTY OF THE PROPERTY

To those listed on the following pages, Mystic Valley Elder Services extends its heartfelt gratitude for the generous support given to our programs for those older adults and adults living with disabilities in need especially as we celebrate our 45th anniversary.

The photographs you will see throughout the donor listing are from this past January's successful annual fundraiser Bellyful of Laughs as well as other financial and in-kind giving happenings.

Contributors listed made gifts to Mystic Valley Elder Services between 7/1/19 and 6/30/20. We strive for accuracy and apologize for any errors or omissions. Please notify the Development Department at 781-324-7705 of any mistakes so that we can update our file.

## Thankyou



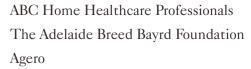






## \$5000+





Anonymous (3)

Arthur S. Reinherz Charitable Foundation, Inc.

Bombas Socks

Boston Evening Clinic Foundation, Inc.

The Boston Foundation

Bushrod H. Campbell & Adah F. Hall Charity Fund

Cambridge Savings Bank Charitable Foundation

Charles F. Bacon Trust.

Bank of America, N.A., Trustee

**Cummings Foundation** 

Andrew & Mary Dolben

Eagle Bank

East Cambridge Savings Charitable Foundation

Eastern Bank Charitable Foundation

Everett Foundation for Aged Persons, Inc.

Everett Small Cities Grant

The Hamilton Company Charitable Foundation

Harvard Pilgrim Health Care Foundation

The Howard C. Connor Charitable Foundation

James & Sarah Dyer Charitable Foundation

The Joan M. McDonough Trust

John W. Boynton Fund,

Bank of America, N.A., Trustee

Katharine C. Pierce Trust.

Bank of America, N.A., Co-Trustee





Malden Redevelopment Authority

Massachusetts Department of Transportation

Meals on Wheels America

Medford Community Development Block Grant

Melrose Cooperative Bank Charitable Foundation

Multicultural Home Care

Northern Bank & Trust Company

People's United Community

Foundation of Eastern Massachusetts

John & Wendy Pereira

The Piccolo Family Charitable Foundation, Inc.

Preotle, Lane & Associates Ltd.

Reading Cooperative Bank Charitable Foundation

Revere Community Development Office

StonehamBank

United Way of Massachusetts

Bay & Merrimack Valley

Winchester Hospital - a member of Beth Israel Lahey Health





All Care VNA, Hospice & Home Care AllWays Health Partners

Anonymous (4)

Anthony's of Malden

Gail Berg

Marian Bertone

Best Home Care N' More, Inc.

Bob's Discount Furniture Charitable Foundation

Joseph & Marlene Bonasera

Brookline Bank

David & Cheryl Cannon

Clean N' Brite Laundromat

Comcast Workforce

Operations Team

Cummings Properties, LLC

D & G Industries

East Boston Savings Bank Charitable Foundation, Inc.

Encore Boston Harbor

Eos Foundation

Arthur Epstein

Ernie's Lunch

Thomas & Joan Feeley

Maureen Fielding

Foundation Trust

Give with Liberty/Liberty Mutual

Jessica Graham

The Harpley Foundation

Laurie Harrison

William I. Hecht, Sr. & Olive Hecht

How's Work, Inc.

Innocentive

David & Jane Kelley

Kathy Kratz

Legacy Club of Boston

Magellan Cares Foundation

Malden Trans, Inc.

Anne Mark

Market Basket

Marriott International Sales Office of the Northeast

Marsh & McLennan Agency

McCracken Financial Solutions Corp.

Alexander & Rosemary Melanson

Midtown Home Health

Services, Inc.

Patricia A. Murphy

Natale Company & SafetyCare

Network for Good

Nuance Foundation, Inc.

Daniel & Cynthia O'Leary

Steve & Loree Potash,

Believe in Reading Fund

Joanne Puopolo & Marc Lochiatto

John Reilly

Ralph & Arlene Reinherz

Right at Home, Boston and North

Stephen J. Roper

& Nancy J. Stack

Karen L. Rose

The Savings Bank

The Scrubbing Board

Maureen Shea-Siefert

Diane & Scott Simmons

Maryann Smeglin

Suburban Homemaking

& Maternity Agency

Vincent Tagliamonte

The Thursday Fortnightly Club

Total Wine & More

TRIO Community Meals

TSB Charitable Foundation, Inc.

United Healthcare

Community Plan

Vine Homecare & Staffing, Inc.

Whole Foods Melrose

Harvest Program

Winchester Co-operative Bank

Winchester Savings Bank

Howard & Candice Wolk

Zonta Club of Malden



Able Home Care Affordable Interior Systems, Inc.

George & Ann Ahlin

Ruth Alfasso Robert Algiers

All-at-Home Health Care LLC

Patricia Allouise Lillian Allsopp

Gusto & Anthony Aloisi

Allan & Laraine Alpert

Ronald Amirault Thomas Analetto

Mark Anderson & Sherri Ingalls

Anderson Anonymous (11)

Another Yarn

Artis Senior Living of Reading

Associated Home Care, an Amedisys company Stephen & Janice Barry David & Elizabeth Basile

Katherine Basler

Dawn & Charles Basner

Joanne Baust Bayside Resort Be Safer at Home

Kathleen Beaulieu & Paul Browne

The Bellefontaine Family
Carla Bengtson & Paul Millar

Best Choice Adult Day Health

Denise Bevis Boda Borg Boston

Boston Celtics Shamrock

Foundation

Boston Textile Company

Anne Marie Bourque

Carla Brockway

Mayor Paul Brodeur

& Mrs. Elizabeth Brodeur

Ed Brown

Elise & David Brown

Nancy Brown

Jane Buckley

Rozalie & Leon Budilovsky Robert & Deborah Buote

Darlene Burke

Thomas & Tina Burke

June Burrowes

Gill Cable-Murphy

Joseph & Katherine Caira

Elizabeth Campbell-Tompkins &

Deirdre Campbell-Tompkins

Bernadette Canniff

Maureen & Stephen Canova

Michael Carpenter & Elizabeth Mansfield

Douglas Carr

Bernard & Patricia Carroll

John Cartales

Kevin & Sheila Caruso

Marianne Casey

Casner & Edwards, LLP

Anne Casoli Marjorie Casper Mark Cassidy

Robert & Roberta Castiglia

Joseph D. Cataldo Maria Cataldo

Cataldo Ambulance Service, Inc.

Century Bank

Ann Marie & Darren Chabot Stephen & Jacqueline Chapski

Charm Medical Supply Mayor Gary Christenson ChristineK Floral Designs

Lorna Ciccarelli

Judith & Richard Clark

Clean N' Brite Laundromat LLC

CleanTech Systems, Inc.

Beverly Cleathero Frank Coccoluto Michael & Kathleen Cocorochio

Scott & Judy Colborne

Denise Colometo

Comcast

The Community Family

Comprehensive EAP

Thomas Corkery

Costco Wholesale

Cathy Costello

Mary Ellin Costello

Eleanor Cotter

Jack & Sally Crist

Barbara Cronin

Linda Crowe

Crystal Community Club, Inc.

Patricia Curtin

James D'Agostino

Donald & Honore David

Buddy & Marie Davis

Richard DeAngelis

Robert Dearth

Susan DeColaines

Speaker of the House Robert

DeLeo

IP & Donna Dellacamera

Dello Russo Family Funeral Homes

Thomas & Frances DeLucia

Catherine DeMaggio

Michael DeMarco

Emily Deutschman

Ralph DiCecca

Senator Salvatore &

Tricia DiDomenico

Joseph DiMattia

Ann Dinsmore

John & Barbara Dionne

Stephen & Nancy DiTullio

Kathryn Dixon

David & Eileen Doherty

Representative Paul J. Donato

Neal & Joyce Driscoll

Richard Duclos

Rosemary & Nick D'Urso

Tess Eckhoff

Mary M. Edwards

Elder Services of the Merrimack

Valley, Inc.

Annette Emerson

Charles Emerson Nancy E. Errico Sandra Fall

Falmouth Heights Motor Lodge

Christine Falzarano Carol & George Farr John & Diane Felci Conrad & Jean Ferrara Ronald & Judith Ferrara First Financial Trust Francis & Jacqueline Foley

Larry Foster

Foxwoods Resort Casino

Lester Fraser Mitch Freeman

G. Greene Construction

Ann Garron

Lynda & Richard Garron Tewedaj Gebreselassie

Gedney Farm

George & Glenn Giampietro

Paul M. Giannelli Donald Gill

Paul & Marjorie Godding

Anita Goldberg

Louise & Philip Good

Good Shepherd United Methodist

Church of Malden

Ion Gottlieb

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Dorothy Martin-Long served on the Board of Directors at Mystic Valley Elder Services since 2014 and served as Clerk of the agency as well as a member of the Board's Personnel and Oversight/Planning Committees. MVES valued and appreciated her tireless advocacy, service and kindness to so many in our communities. Our sincere condolences and sympathy to all who have had the privilege of knowing Dorothy. She passed on August 5. She will be surely missed.

Mystic Valley Elder Services and its programs are funded in whole or in part by contracts with the Massachusetts Executive Office of Elder Affairs under the direction of the governor and the legislature. For a complete list of programs and services, please visit our website at: www.mves.org

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