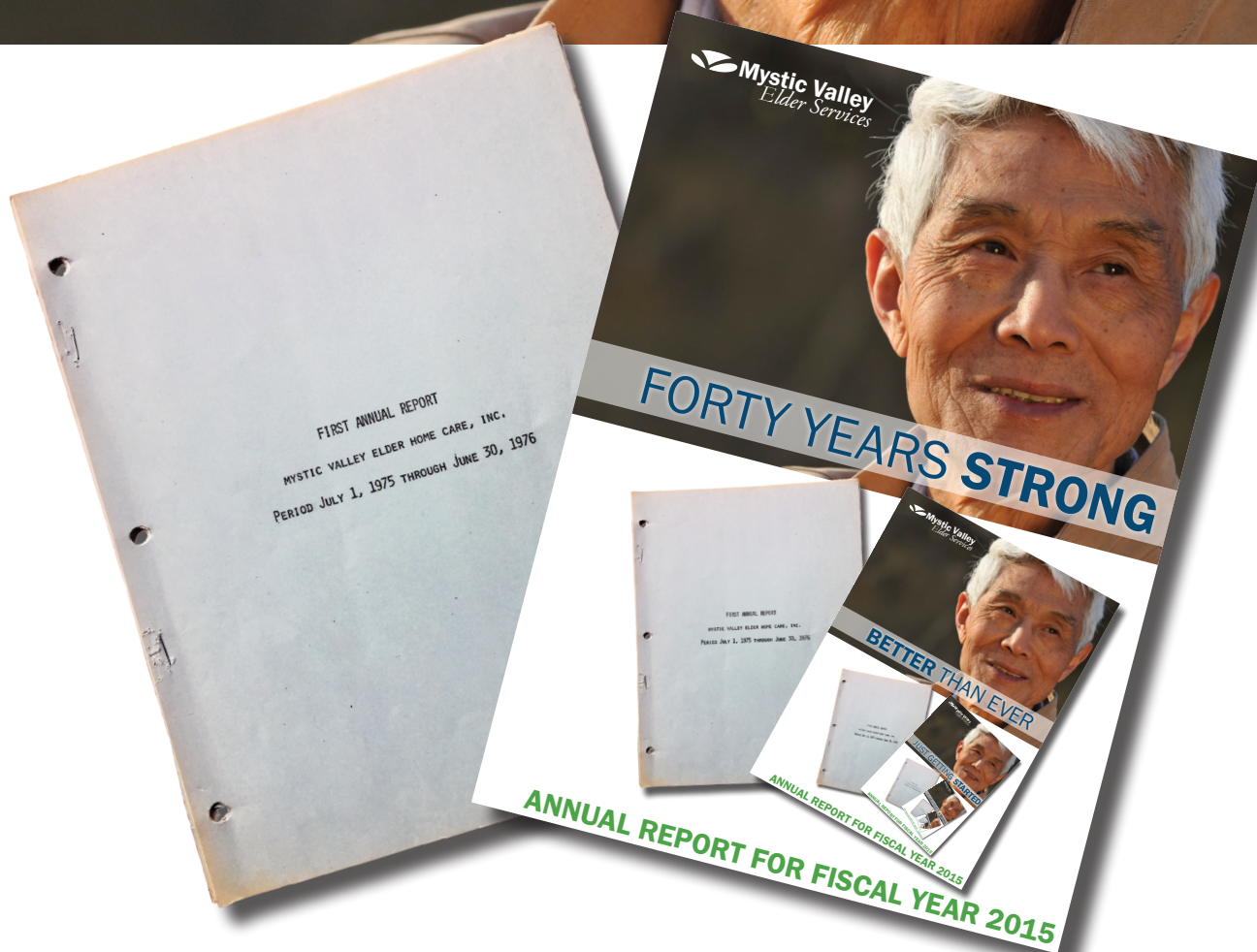


JUST GETTING STARTED



ANNUAL REPORT FOR FISCAL YEAR 2015

Mystic Valley’s 2014-2015 Board of Directors

Everett
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Dorothy Martin-Long
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Jeanne L. Benoit
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Brian C. Snell

*deceased

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Gloria Mastro
Ida Reppucci
Karen Rose, Board Liaison

DEAR FRIENDS:

All of us at Mystic Valley Elder Services are proud of what we do, what we offer to our fellow community members, and our agility in responding to the shifting needs of our community. We honor the founders of our organization for their innovation and vision. We honor all the volunteers and staff who have worked so hard to get us to where we are in 2015. Most of all, **we honor the people who have entrusted us with their care and support.**

To ensure that the next forty years will be at least as successful as the first forty, we know that each and every volunteer, staff member, and advocate needs to have the same passion for meeting our mission as an organization. That mission is to support the right of older adults and adults living with disabilities to live independently and with dignity in a setting of their own choice, by providing information, advice, and access to quality resources and services.

We look back as a way of setting a standard for future achievement, and certain milestones come to mind:

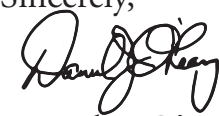
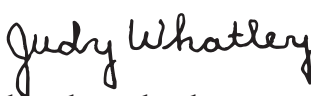
In the mid 1980s, **we added nurses to our staff** so that we could offer personal care assistance (bathing, toileting, dressing, and the like) to community members participating in homemaking, meals, and transportation services that had been the foundation of the home care program. This marked a radical expansion of our (and our culture’s) understanding of home care.

As we raced toward the turn of the century, we began to more fully appreciate that doing good for people was not enough: **community members needed and had a right to more control and choice** over the services they received, the frequency of those services, and people they welcomed into their homes. This shift in approach has fundamentally changed the way Mystic Valley Elder Services partners with the community.

Fifteen years ago, Mystic Valley made the decision to fully embrace our mission to serve all those in need without regard to limitations in publicly funded programs. To that end, we have raised funds to **build affordable housing for low-income older adults and adults living with disabilities.** We have created and administered a growing endowment of more than \$4M that is used to meet the **critical needs of those who fall into the service gaps.**

So here we are today — thanks to the good work of all those who preceded us, to those that are with us today, and to those who will carry on the tradition of excellence in the future. There is no greater reward for us at Mystic Valley than to be able to say that we make a positive difference for those who welcome us into their lives.

Welcome to the beginning of the next four decades of **excellence, growth, and community interdependence.**

Sincerely,
 
Daniel J. O’Leary and Judy Whatley
Executive Director and President of the Board of Directors



On October 1, 2015, Mystic Valley Elder Services and Chelsea Revere Winthrop Elder Services merged to create a larger, more expansive, and more vibrant community resource.

With the merger, Mystic Valley gains over 70 new staff members, reaches 1,000 more program participants, and moves into three new cities. Over the next few months, we will be increasing staffing, streamlining operations, and, as always, striving to continually adapt and improve what we do.

In the meantime, we are committed to providing the same high quality service, without interruption, to all those who choose to partner with us.

Mystic Valley means **home.**

Information about the financial aspect of this merger will be addressed in next year’s annual report, covering 7/1/2015 to 6/30/2016.



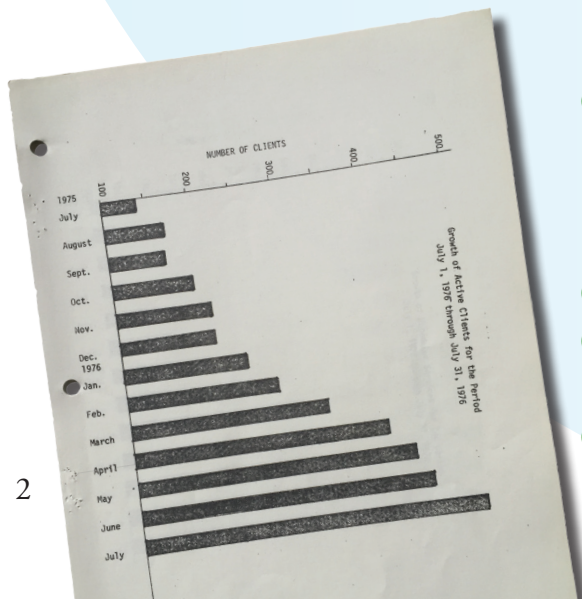
1975 budget:
\$350,536

2015 budget:
just shy of **\$42 million**

1975: 10 staff members
2015: **215 staff members**
434 volunteers

1975: 506 clients
2015: **17,862 community members**

partnered with Mystic Valley Elder Services to receive home care services, Meal on Wheels, expert advice on Medicare plans, transportation help, and other essential services that ease their burden and make it more comfortable to live at home and in their own communities. Supporting our neighbors as they find what they need to stay connected to community, independent, and happy in their own homes has *always* been central to everything that Mystic Valley Elder Services does.



Just like you,
**we have gone further in 40 years
than we ever could
have imagined.**



ASSETS

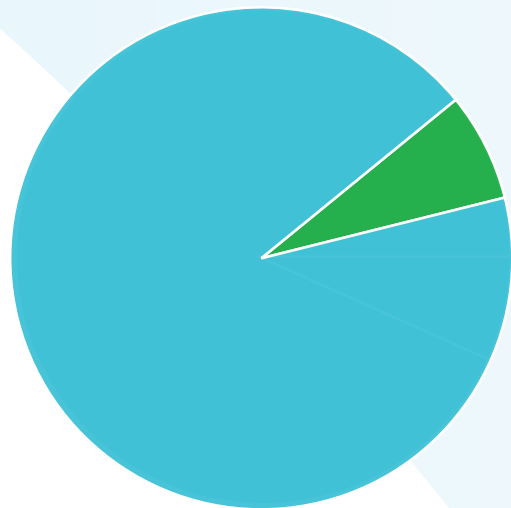
Cash	\$6,719,923
Accounts Receivable	\$6,186,443
Fixed Assets	\$252,524
Other Assets	\$87,733
Total Assets	\$13,246,623

LIABILITIES

& Net Assets

Current Liabilities	\$6,117,019
Unrestricted Net Assets	\$3,274,150
Permanently Restricted Assets	\$3,855,454
Total Liabilities and Net Assets	\$13,246,623

How we use our funds:
93% goes to direct services
7% goes to administration



REVENUE

July 1, 2014 to June 30, 2015

	Program Services	Administration & Management	Fundraising	TOTALS
Federal & state funding	\$37,444,135	\$0	\$0	\$37,444,135
Contributions from program participants	\$817,720	\$0	\$0	\$817,720
Donor contributions and grants	\$446,670	\$0	\$2,103,691	\$2,550,360
Other income	\$3,149,297	\$8,000	\$127,037	\$3,284,334
Investment income	\$0	\$3,243	\$43,023	\$46,266
	Total revenue: \$41,857,822	Total revenue: \$11,243	Total revenue: \$2,273,751	Total revenue: \$44,142,816

EXPENSES

July 1, 2014 to June 30, 2015

	Program Services	Administration & Management	Fundraising	TOTALS
Client services expenditures	\$29,631,641	\$0	\$0	\$29,631,641
Employee compensation	\$8,891,835	\$1,312,045	\$78,016	\$10,281,895
Other costs	\$1,265,236	\$466,202	\$38,188	\$1,769,627
	Total expenses: \$39,788,712	Total expenses: \$1,778,247	Total expenses: \$116,204	Total expenses: \$41,683,163

Surplus:
\$2,459,653

MYSTIC VALLEY ELDER HOME CARE CORPORATION, INC.
CONSOLIDATED STATEMENT OF OPERATIONS
TITLE III - CORE GRANT AND TITLE XX
FOR THE YEAR ENDED JUNE 30, 1976

	Title III - Core Grant	Title XX	Consolidated
Income	105,000	248,794	353,794
State funds	9,930		9,930
City of Malden funds	10,660		10,660
City of Medford funds	6,695		6,695
City of Everett funds	7,649		7,649
In-kind income	139,934	248,794	388,728
Total income			
Deduct - Costs and Expenses	72,368	44,444	116,812
Personnel - gross pay	11,296	6,600	17,896
fringe benefits	7,650		7,650
In-kind personnel	3,467	8,728	12,195
Printing and supplies	2,380	1,100	3,480
Professional and computer services	2,362		2,362
Equipment costs	2,027	1,107	3,134
Telephone and communications	929		929
Transportation	442	056	1,298
Postage	142		142
Conferences	134	80	214
Insurance	125	783	908
Travel		174,885	174,885
Homemaker services		5,650	5,650
Chore services		2,981	2,981
Transportation services			
Total costs and expenses	103,322	247,214	350,536
Excess Income	36,612	1,580	38,192

ABC Home Healthcare
Professionals
The Adelaide Breed
Bayrd Foundation
Agero, Inc.
Anonymous (2)
Arthur S. Reinherz
Charitable Foundation, Inc.
Bushrod H. Campbell
& Adah F. Hall Charity Fund
Charles F. Bacon Trust,
Bank of America, N.A., Trustee
Charles H. Farnsworth Trust,
Bank of America, N.A., Trustee

STEWARDS
gifts of \$5,000 and over

Comcast
Eagle Bank
East Boston Charitable
Foundation, Inc.
Eastern Bank
Charitable Foundation
The Ella Fitzgerald
Charitable Foundation
Everett Foundation for
Aged Persons, Inc.
Everett Small Cities Grant

The Howard C. Connor
Charitable Foundation
Intercity Home Care
Katharine C. Pierce Trust,
Bank of America, N.A., Co-Trustee
Estate of Martha Magnusson
Malden Redevelopment Authority
Malden Taxi
Martin C. Stanger Trust
Massachusetts Department
of Transportation
Medford Community
Development Block Grant
Northern Bank
and Trust Company
OneWorld Boston,
a Cummings Foundation Affiliate
People’s United Bank
John & Wendy Pereira
The Piccolo Family Charitable
Foundation, Inc.
Francis Ruane & Lucy Grant-Ruane/
Quarters Hardware, Inc.
Reading Cooperative Bank
StonehamBank
Supportive Care, Inc.
The Tufts Health Plan
Foundation, Inc.

Anodyne Homemaker Services Corp
Anonymous (3)
Anthony’s of Malden
Associated Home Care, Inc.
Banfield Charitable Trust
BAYADA Home Health Care
Jeanne Benoit
Best Home Care N’ More, Inc.
The Boston Foundation
Brookline Bank
Butlers & Bars
Cambridge Health Alliance
Claire and Bernard Schechter
Memorial Fund
Comcast, Dispatch Team of Malden
Commonwealth Care Alliance
Oleda Dady
Richard DeAngelis
Distrigas of Massachusetts LLC
East Cambridge Savings Bank
Exelon Power Corporation
Give with Liberty/Liberty Mutual
David Haynes & Rachelle Magill
Bill & Olive Hecht, Sr.
How’s Work, Inc.
The John Donnelly Trust
Kathy Kratz
Lindley Food Service Corporation
Malden Cultural Council
Anne Mark
Market Basket
Marriott International Sales Office
of the North East
Meals on Wheels America
Alexander & Rosemary Melanson
Melrose Cooperative Bank

Melrose Glass Company, Inc.
Metropolitan Home Health Services, Inc.
Midtown Home Health Services, Inc.
Morgan, Brown & Joy, LLP
Multicultural Home Care, Inc.
North Suburban Community
Health Alliance
Preotle, Lane & Associates Ltd.
Professional Profiles, Inc.
Ralph & Arlene Reinherz
Right at Home

PARTNERS
gifts of \$1,000 to \$4,999

Chris & Bev Robert
Rockland Trust
Rotary Club of Melrose
The Savings Bank
Sterling Printing
Stop & Shop Supermarket Company
swissbäkers
Vincent Tagliamonte
Target Corporation
The Thursday Fortnightly Club
TSB Charitable Foundation, Inc.
Vine Homecare & Staffing
Walmart Foundation
Winchester Savings Bank

A.J. Spadafora Funeral Home
William & Christine Accomando
Helen Adelman
Mark & Ilene Agostino
George & Ann Ahlin
Robert Algiers
All Care Resources, Inc.
Glenda Allsopp
Anonymous (4)
The Arbors at Stoneham
Armstrong Ambulance
Bank of America Matching Gifts
Greta Barresi
Marilyn Barrett

FRIENDS
gifts of \$100 to \$999

Stephen & Janice Barry
Charles & Dawn Basner
Gail Berg
Bob’s Discount Furniture
Charitable Foundation
Brenda Bokano
Boston Harbor Cruises
Boston Super Tours
Arthur Bourgoin
Ann Marie Bourque
Beverly Ann Brescia
Bring Care Home
Ed Brown
Paul Browne & Kathleen Beaulieu
Buckley Brothers, Inc.
Gleb Budilovsky
Leon & Roza Budilovsky
Nelson Burbank
Andrea Burke
Jane Burns
Thomas & Brenda Byrne

Gill Cable-Murphy
Bernadette Canniff
Stephen & Maureen Canova
Capitol Waste Services, Inc.
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Caregiver Homes of MA, Inc.
Edward & Joan Cassidy
Robert & Roberta Castiglia
Cataldo Ambulance Service, Inc.
Joseph Cataldo
The Family of Francesco & Virginia Cataldo
Century Bank
Darren & Ann Marie Chabot
Charm Medical Supply
Kenneth Cheung
Diane Chuha
Frances Ciavarro
Nicholas Ciccone Jr.
Paul & Frances Cioffi
Elise M. Ciregna
C.J. Doherty, Inc.
Congresswoman Katherine Clark
Clean N’ Brite Laundromat
Beverly Cleathero
John Coddington
David & Ileen Cohen
Deanne Colwell & Denise Serrecchia
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Charitable Campaign
The Community Family
Viola Confalone
Bernice Coumounduros
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Peter & Lois Cucinotta
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Janet D’Entremont
Nick & Rosemary D’Urso
Donald & Honore David
Catherine Davis
Russell Davis

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Charles DiStefano
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Sheila Driscoll
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Mary Edwards
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Everett United
Excelsior Realty Group
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Joan Feeney
Philip & Sharon Ferraguto
Conrad Ferrara
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Joseph & Jeannette Fitzgerald
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Florence Foley
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Donald Gill
Paul Gilligan

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Greater Medford Visiting
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William Healey Jr.
Helping Hands of America
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George Hickey
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Hoff’s Bakery
Marilyn Holland
Home Instead Senior Care
Janice Houghton
Catherine Hsu
Ipswich Clambake
The Irish American Club
Sandra Iversen
J & Z Carpet Service
William Jackson
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Madeline Kalotkin
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Law Office of Kimberly C. Kelly

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Annemarie Lamb
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Joseph & Frances Lawless
John Leonard
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Jim & Carolyn Lightburn
Lilac Senior Massage
William Locke
Russell & Patricia Lovaas
Barbara Lynch
Lynn Youth Hockey
Norma Lyons
Kenneth & Amy MacNulty
Louis Maglione
Lois Mahoney
Marilyn Mahoney
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Malden YMCA
Michael & Kelli Malone
Pamela Manahan
Marathon Sports Melrose
Lydia Maroti
Marsh & McLennan Agency,
 formerly known as The Protector Group
Paul Martins & Lisa Martins Stewart
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Robert & Angela Mauceri
Peter & Michele Mawn
Alan May
James & Doris McAvoy

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Mike & Cynthia McCracken
Roger McDonald
Janice McGilvery
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Kathleen McNamara, Janet Lawlor,
 & Ann Thull
Frederick & Arline McNutt
Richard & Josephine McWilliams
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Joyce Melkonian
Melrose Symphony Orchestra
Melrose/Wakefield Florist and Gift Shop
Members Plus Credit Union
Clark & Esther Miller
James & Linda Minchello
June Ming
Miter Biter Frame Company
Rick Mockler
Harryman & Lorraine Moe
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Sergie Monterisi
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Cathy Murray
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Jean Receputo
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Gloria Reough
Walter Reston
Revels
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Virginia Ruane
James & Lucille Ryan
Salvatore Sachetta
Anthony M. Sammarco
Sanborn Place Home Care & Day Services
Sandrino's Best of Thymes
Bob & Barbara Sasso
Joe & Karen Scali

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Laurie Sheehan
Richard Sheehan
Sherbrooke Capital II, Inc.
Elizabeth Sibert
Stanley Sidel
Ruth Siegel
Andrew & Linda Slusarz
Smith Drug
Gregory Smith
Harry Smith
Law Office of Brian C. Snell,
 Attorney Brian C. Snell
 and Mrs. Linda Snell
Gerald & Rose Solimini
Somerville Cambridge Elder Services
George Spencer
Dinah Starr
Marci Staudte
Stoneham Motor Company, Inc.
Stoneham Savings Bank —
 Salem Five Charitable Foundation
Stoneham Theatre
Sullivan & Clark Attorneys at Law
Summit Financial Corporation
Herbert & Lillian Swanstrom
Sweet Thoughts Melrose
Sweetser Lecture Series Committee
Lisa Swift
Ed Talbot/Talbot Associates
Frank & Ellen Tamilio
Jack & Barbara Tashjian
Joseph & Carol Terilli
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 Mechanical Contractors
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Norma J. Thompson
James & Mary Timmons
TJX Foundation

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Robert & Janice Tribble
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Dorothy Elizabeth Tucker & Kettly Tucker
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Sheila Vietro
Bridget Vitale
W. B. Hunt Company, Inc.
Gisela Wagner
Wakefield Co-operative Bank
Joan Wall
Nathaniel Waller
Francis Walsh & Fairlie Dalton
Law Offices of Waystack & Kirby
Judy Whatley
Jeff & Bernice White
Audrey Whitehead
Nora Willcutts & Martha Williams
Robert & Terri Williams
Winchester Hospital
Joan Wolfson
Barry Wright & Kim Young-Wright
Larry Yeaton
Janet Young
Zanab Zahar

FRIENDS

We are grateful for continued support from our communities:

City of Everett
City of Malden
City of Medford
City of Melrose
Town of North Reading
Town of Reading
Town of Stoneham
Town of Wakefield



Mystic Valley Elder Services and its programs are funded in whole or in part by contracts with the Massachusetts Executive Office of Elder Affairs under the direction of the governor and the legislature.

Contributions listed were received by Mystic Valley Elder Services between 7/1/14 and 6/30/15. We strive for accuracy and apologize for any errors or omissions. Please notify the Mystic Valley Elder Services Development Office of any mistakes so that we can update our files.

8/10 Bar & Grille
Richard Aaronian
Yadelyn Acevedo
Elinor Acquaviva
Irma Adams
Penelope Adrian
Francisca Aguirre
John Ahearn Jr.
Diana Ainsworth
Danette Alamanos
Alano Limited
Frances Ales
Anne Alikonis
Rose Allan
Richard & Linda Amato
AmazonSmile
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Anthony & Rose Mary Ardagna
Marguerite Arrigo
Morton & Rae Backer
Camille Badolato
Maura Bagley
Cynthia Baldassari
Marjorie Baldassarre
Nancy Ballantyne
Richard & Loretta Band
Arthur Banda
Arthur & Linda Barnstein
Herbert & Arlene Baron
Andrew & Nancy Barr
Catherine Barrese Webster
Linda Barron
Gail Barry
Maureen Barry
Anthony & Jacqueline Bazzinotti
Joseph & Madeline Bean
Debra Bears
Diane Beatrice
Beauty Nail Salon
Jack & Amy Beckley
Steven Behan
Thomas Benbow

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gifts up to \$99

Robert & Laura Berg	Tamara Cantillon
Barry Berman & Laura Gold	Denise Caprio
John & Bette Bernard	Emilia Cardello
Bertucci's Italian Restaurant	Gloria Carew
Gary & Catherine Bevington	Peggy Carlan
Marie Jeanne Bidipandi	Antoinette Caruso
Maureen Bik	Steven & Eileen Caruso
G. Dana & Anita Bill	Robert Casaletto
Anne Bittner	Maria Casallas
Bobby C's Restaurant	Claire Casamento
Bocelli's Restaurant & Pizzeria	Robert & Judyth Casey
Bohemian Coffeehouse	Daniel Casper
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Gale Cahoon	Jacqueline Colangelo
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Kleber & Perla Colombo
Eva Marie Comeaux
Alfred Confalone
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Ann Connors
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Mary Cook
Steve & Nancy Cooper
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Ron Cox
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Sharon Davis
Stephanie Davis
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William & Myrna Deane
Rose DeFranzo
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Kim Dervishian
James Devine
Joseph DeVito
Abraham Dewing
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Cindy DeWolfe
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Joseph DiMattia
John & Barbara Dionne
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Josephine Donato
Richard & Kathleen Donovan
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Anne Doucette
Robert & Christine Doucette
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Paul Downey
Paul & Mary Doyle
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David & Sharon Dugan
Christine Dutkiewicz
Eaton Vance Management
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Helen Enos
Nancy Errico
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Marlene Faria
The Farmland, LLC
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Bernice Feeney
John & Diane Marie Felci
Thomas & Sonja Ferraguto
Victor & Lucy Finos
John & Angela Fitzgerald
John Fitzgerald
Richard Fitzgerald
Virginia Fitzgerald
Ronan Fitzpatrick
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Ronald Flynn
Thomas & Gertrude Flynn
Michael & Patricia Foley
Patrick Foley
Dawn Folopoulos
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Kenneth Fox
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Laura Fucillo
Gaetano’s Ristorante
Richard & Maria Galante
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John Gambale
Fern Ganley
Douglas Garber
Dolores Garcia
Raymond Gardner
Yvonne Gates
Michael & Elaine Gaughan
Selden & Virginia Gerade
Frank Gerrior
Louis & Susan Gianatassio
Mary Jeanne Giannoccarì
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557 Pleasant Street Residents	Elizabeth Kierstead
All the great people	Patricia Knox
who took care of me	Michelle Leblanc
All my siblings who have died	Dolores Luongo
and gone with the Lord	Mr. & Mrs. Joseph H. Lyons
All the people working and caring	Janet MacGregor
for the elders	Pansy Manzella
All case managers	Justin May
The dedicated staff of Mystic Valley	Karen McMaster
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Mary & Simon Hubbard	Jean Desmond, and the entire
Angelo Iuliano	nursing staff at Commonwealth
Lily Marie Jimenez	Surgical Associates

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Annette	Edith & Jack Collins	Mary Gallucci
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