



FOR IMMEDIATE RELEASE

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**Mystic Valley Elder Services Provides Non-Contact Services
to Consumers as COVID-19 Pandemic Continues**

(Malden, MA)— Mystic Valley Elder Services (MVES) wants to remind our communities that we are open for business and is working to be sure that those individuals in need receive the necessary services.

- We continue to accept calls and referrals via our online referral form and/or by calling us at **781-324-7705**.
- We have funding available to help older adults and adults living with disabilities with urgent needs for food, grocery shopping assistance and more.
- We continue to serve home delivered meals.
- We are in regular communication with our consumers. Our care managers are calling them on a regular basis to assess their well-being and need for services.
- We are not conducting home visits but are assessing our consumers' needs through telephonic means.
- Support Groups for caregivers are being run virtually.
- MVES is in constant contact with the MA Executive Office of Elder Affairs and the Department of Public Health, and we are following their guidance as well as the Center for Disease Control and Prevention (CDC) recommended best practices.
- We are in close communication with our extensive network of in-home service provider agencies and our community partners to deliver services in a safe and effective manner.
- Be assured, MVES will always let consumers know if services will be interrupted, reduced or cannot be delivered.

MVES is working to ensure the wellbeing of all those who depend on us by continuing to provide essential services to older adults, adults living with disabilities, and caregivers who reside in Chelsea, Everett, Malden, Medford, Melrose, North Reading, Reading, Revere, Stoneham, Wakefield and Winthrop.

MVES is proud to be a highly respected resource in your community and we want you to know that keeping our community – consumers, families, staff, volunteers and community members – safe is our highest priority.

Please visit our website for the latest updates concerning MVES and COVID-19 [here](#).

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About Mystic Valley Elder Services

Celebrating 45 Years of giving older adults their independence, Mystic Valley Elder Services is a non-profit agency located in Malden, Mass., that provides essential home- and community-based care and resources to older adults, adults living with disabilities, and caregivers who reside in Chelsea, Everett, Malden, Medford, Melrose, North Reading, Reading, Revere, Stoneham, Wakefield and Winthrop, regardless of their income level. Agency services include coordination of home care, transportation, Meals on Wheels, and information and referrals. For more information, please call (781) 324-7705 or visit www.mves.org.