

Important information on health insurance for members 65 and older



If you have MassHealth, you will need to renew your coverage this year.

If you are 65 years or older, we are here to help! Support staff will be at **Malden Senior Center** on **Thursday, November 9**, to help you complete the renewal.

Make a reservation now to get help!

 **7 Washington St,
Malden, MA 02148**



**Reservations are required –
secure your spot!**
**Call Mystic Valley Elder
Services @ 781-324-7705,
ext 100**

 **11/9/23, 9:00AM – 3:00PM**

What to expect:



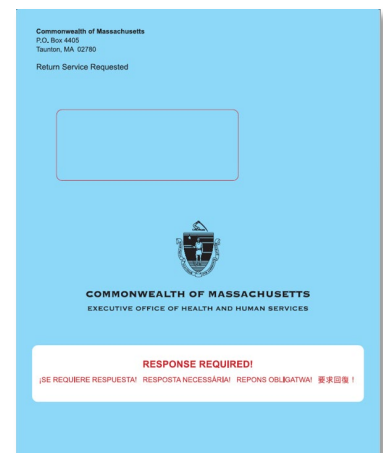
1-on-1 session with support staff



To get the most out of your personalized support session, here are **helpful documents** to bring with you:

- ✓ Your blue envelope (if you have it)
- ✓ Form of identification
- ✓ Social security number
- ✓ Proof of income, assets, & insurance

*Look out for MassHealth's
renewal blue envelope*



Can I still get help if I don't have my blue envelope?

Yes! If you don't have your blue envelope, **we can still help you.** For example, we can tell you your future renewal date or make sure your contact information is accurate. You can also choose to review your eligibility early (before you get the blue envelope).

Can I bring a family member or friend to help with my renewal?

Yes! You can fill out and sign the Permission to Share Information (PSI) or Authorized Representative Designation (ARD) Form at the event. These forms let us share your eligibility information with the persons listed on the form (the "designee").

If you filled out a PSI more than 12 months ago, you will need to fill out a new one. If you can't make the event, you can call us at (800) 841-2900 or TDD/TTY: 711 with your family member or friend to give a verbal PSI.

Can I still get help at the event if I missed the renewal deadline and lost coverage?

Yes! You have 90 days to contact us and get your coverage reinstated. After 90 days, you must reapply for MassHealth. **We can help you at the event if you lost your coverage.** If you can't make it, you can also call us at (800) 841-2900, TDD/TTY: 711. Generally, members over 65 can request three months of retroactive coverage.

Act now. Stay covered.



Visit masshealthrenew.org
Call us at (800)-841-2900 or
TDD/TTY: 711

